

JIRO LLAGUNO

AI Systems Developer & Automation Specialist

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PROFESSIONAL SUMMARY

AI Systems Developer and Automation Specialist with hands-on experience building end-to-end automation pipelines, AI-powered web applications, and no-code/low-code platforms. Proficient in n8n, GoHighLevel, Bubble.io, Python, and LLM APIs (Claude, OpenAI, Groq). BS Information Technology graduate from the Polytechnic University of the Philippines — Cum Laude.

TECHNICAL SKILLS

Automation: n8n, Make.com, GoHighLevel, Zapier

AI / LLMs: Claude API, OpenAI API, Groq, VAPI, Retell AI

No-Code / Low-Code: Bubble.io, Replit, GoHighLevel

Languages: Python, TypeScript, JavaScript, Node.js, C#

Databases: PostgreSQL, Supabase, MSSQL, SQL Server, Google Sheets

Frontend: Next.js 14, Tailwind CSS, React

Tools: GitHub, Vercel, Stripe, Telegram Bot API, Gmail API, Google Calendar API, Serper, Twilio, Visual Studio 2022

Platforms: Asana, ClickUp, Trainerize, Salesforce, Google Workspace

WORK EXPERIENCE

GoHighLevel Specialist

Jun 2026 – Present

Amala Fitness · Part-Time

- Migrated the client's existing database from Excel into Asana using Claude-assisted scripting, preserving structure and relationships.
- Built a full client onboarding automation in GoHighLevel for new fitness coaching clients.
- Automated revenue reporting in Google Sheets via GoHighLevel with a custom script, replacing manual tracking.
- Managed booking links and follow-up sequences to reduce no-shows and manual coordination.
- Designed and deployed a qualified lead nurturing workflow — automated lead scoring, follow-up sequences, and call booking flow until leads convert.

Software Developer Intern

Feb 2026 – May 2026

CalcMenu Philippines

- Built SmartScan from scratch — an OCR and OpenAI-powered food receipt scanning API that extracts structured data and outputs clean JSON files saved to a PostgreSQL database.
- Integrated SmartScan with the Nooko platform database (MSSQL), handling schema mapping and data pipeline design.
- Implemented annotation detection (strikethroughs, corrections, highlights), character ambiguity resolution for dot matrix fonts, and uncertain field flagging to prevent hallucinations.
- Planned Windows Service deployment for production and drafted technical documentation for handoff.

Software Developer / AI Specialist

Feb 2026 – Present

JT Automation · Part-Time

- Developed AI Music Academy — a dual-sided music streaming and artist marketplace on Bubble.io, connecting AI musicians with listeners. Built the full database (Users, Tracks, Merch, Orders) with role-based privacy rules, complete authentication, artist CRUD dashboard with live stats, and listener browse/search with genre filtering.
- Built BookFunnelOS on Replit — an AI-powered sales funnel builder for authors that auto-generates a complete 7-page funnel from a book upload or Amazon link. Includes Stripe payments, lead capture, and a subscriber dashboard on tiered monthly plans.
- Engineered a 24/7 AI receptionist in n8n using Retell AI — captures every inbound call, extracts lead details, and triggers a Groq-powered follow-up email via Gmail logged to Google Sheets. A parallel branch handles inbound email leads.
- Built a fully automated weekly newsletter pipeline in n8n: pulls live news via Serper, writes the full issue with Groq, generates a custom header image via OpenAI, assembles styled HTML, and emails all subscribers from Google Sheets on a schedule.
- Built a lead-to-appointment automation: captures Tally form leads, scores and routes by value with Groq, auto-books qualified leads into Google Calendar with Meet links, Gmail confirmations, and Telegram alerts. Includes a decline-and-reschedule loop with a 3-attempt cap and a Google Sheets CRM.
- Deployed an AI-powered Telegram community manager in n8n: posts daily content from a Google Sheets content calendar, pulls live news via Serper on news days, writes every post with Groq, and logs all posts to a history sheet.

Operations & Virtual Support Assistant

May 2025 – Sep 2025

Iron Mind Company

- Supported backend operations for multiple client accounts across CRM, calendar, and content workflows.

- Maintained GoHighLevel CRM records, tags, and client data; coordinated onboarding and follow-up sequences.
- Managed landing pages, booking forms, and internal system updates; assisted with newsletter setup and content publishing.
- Prepared weekly progress reports and monitored task completion across cross-functional workflows.

GoHighLevel Specialist

Sep 2024 – May 2025

Peter Swain Company

- Built and maintained CRM pipelines, client onboarding flows, and booking calendar systems in GoHighLevel.
- Created forms, confirmation automations, and scheduling integrations to reduce manual coordination.
- Uploaded and scheduled digital content and newsletters; performed QA checks on page formatting and system updates.

Customer Service Representative (Healthcare)

Sep 2024 – Oct 2025

Everise — BGC Site

- Processed prescription requests, medication refills, and insurance verifications for a high-volume US healthcare account.
- Verified member eligibility, healthcare coverage, and handled billing queries in full compliance with HIPAA protocols.

Customer Service Representative

May 2023 – Aug 2024

VXI Global — Panorama Site

- Managed end-to-end customer communication, troubleshooting, and CRM documentation using Salesforce Einstein 360.
- Ranked in the Top 10% company-wide in upsell conversions through consultative selling techniques.

SOFTWARE DEVELOPMENT PROJECTS

DormEase — Next.js 14, TypeScript, Tailwind, FastAPI, Supabase, Vercel

- Full-stack dorm management platform with admin/owner/tenant dashboards, keyword-based chatbot, and complete RLS-free demo environment. Documented with CLAUDE.md, SETUP.md, and DESIGN.md.

Tidy Up — C#, Visual Studio 2022, SQL Server

- Gamified decluttering platform designed to reduce hoarding behavior. Players earn rewards for organizing and discarding items, with progress tracked in SQL Server and the full application built in C# with Visual Studio 2022.

GetRibbonReceipts — Inventory System with AI Chatbot

- Inventory management system that handles item input and stock tracking, with an integrated chatbot for automated quote generation based on current inventory data.

CLI AI Agent — Python, Anthropic SDK, Groq API

- Local CLI agent with multi-tool chaining (calculator, file system read/write, web search) built on a raw agent loop — no framework — to understand agentic AI fundamentals.

EDUCATION

BS Information Technology

2022 – 2026

Polytechnic University of the Philippines, Sta. Mesa, Manila

- Graduated Cum Laude.
- Microsoft AI Skills Fest 2026: Built an agent with Azure AI Foundry and the Azure AI Projects SDK. Azure AI-102 certification exam voucher claimed.